

Carpet Maintenance

CARPET PERFORMANCE CHARACTERISTICS

Sprouting

If loose ends or “sprouts” extend above the rest of the pile, clip them off even with the pile surface. Never try to pull them out. After clipping, smooth the area with your fingers. Sharp edges on your vacuum cleaner, a child’s toy, high heels, or animal claws can cause this condition.

Pile Crushing

All carpet fibers will crush under heavy stationary loads. Crushing can be reduced by shifting furniture regularly. Crushed areas can usually be improved by covering the area with a damp, clean white cloth and then applying heat to the cloth with an electric iron on the lowest setting. To ensure that the iron does not damage carpet fibers, test carpet in an inconspicuous location such as a closet. Remove the cloth and restore the pile while it is still hot by brushing it lightly. Keep traffic off the carpet until it is dry.

Shading

After certain carpet styles have been subjected to traffic, you may notice areas that appear lighter or darker than other areas. Don’t be alarmed. Shading is the result of the change in direction of the pile due to pressure from footsteps and vacuuming. Brushing the pile all in one direction may temporarily correct shading; however, shading is part of the carpet styling and should be expected in varying degrees. Do not mistake shading for color fading.